

Annex 1 – Sub-processor List

Company	Sub-Processed Activity	Company Location	Server Location	Types of Personal Data	Applicable Services	Safeguards for the Transfer of Personal Data
Infrastructure Sub-Processors						
Illiad	Hosting	France	France	All	All	EU Law
Google Cloud Platform	Hosting	Ireland	Belgium	All	All	Standard Contractual Clauses and data encryption
OVH	Hosting	France	France	All	All	Standard Contractual Clauses and data encryption
Amazon Web Services	Hosting	Ireland	Ireland	All	All	EU Law
Hetzner Online GmbH	Hosting	Germany	Germany	All	All	EU Law
Specific Services Sub-Processors						
Zendesk	Customer relationship : ticketing platform	USA	EU	User data*	Customer support	Standard Contractuel Clauses
Nexmo	SMS routing	USA	Depends on the location of the recipient	Contacts* * data	SMS features	Standard Contractuel Clauses and data minimization
Sinch	SMS routing	Sweden	EU	Contacts* * data	SMS features	EU Law
Sendinblue Group Sub-Processors						
Sendinblue GmbH	Group company owned by Sendinblue	Germany	Same servers as Sendinblue	All	All	EU Law

Silverline	Group company owned by Sendinblue	India	Same servers as Sendinblue	All	All	Standard Contractual Clauses and data minimization
Sendinblue Inc.	Group company owned by Sendinblue	USA	Same servers as Sendinblue	All	All	Standard Contractual Clauses and data minimization
Sendinblue Canada Inc.	Group company owned by Sendinblue	Canada	Same servers as Sendinblue	All	All	Standard Contractual Clauses and data minimization

* User data: means the User's personal data processed by Sendinblue as Data Controller

** Contacts data: means the User's personal data processed by Sendinblue as Data Processor, on behalf of the User